servicefm

Safe Work Method Statement

TASK:		GENEI	RAL – WOR	KSITE	HAZA	RDS										
ORGANISATIONAL DETAILS																
Company Name		ServiceFN	M Pty Ltd		ABN		34 008 07	3 550	Со	ntact Name	Dale Stephen – F	HSEQ Mar	nager			
Address		561 Chur	chill Road		State	SA	Postcode	5084	Em	nail	dales@servicefm	n.com.au		Phone	0418 9	983 556
SITE DETAILS AN	D SWM:	S PREPAR	ATION													
Client							Location						State			
Site Manager							Date SWMS Pro	ovided								
Principal Contrac	tor	(if not Se	erviceFM)				PC Contract:		Phone							
PERMITS, RESOU	RCES, TI	RAINING A	AND LICENCES						KE	Y PLANT AND/OR E	QUIPMENT – Insp	ection and	d maintenar	ice checks		
Min Workers		1 (ideally	working alone	is to be av	voided)											
Licence or Permit	t	☐ Yes	□ No	Details:	:											
Training		ServiceFN	M Induction													
PPE REQUIREMEN	NTS – Ve	erify on Saf	e Work Instruct	ion specif	fic require	ed PPE fo	or each task									
Foot Protection		earing tection	High Visibility		Head Protecti		Eye Protection	Face Protectio	en .	Hand Protection	Protective Clothing		oosable Mask	Sun Protectio	on	Hygiene Controls
Other:	Any lis	ted, identi	fied or site-spec	ific PPE re	equireme	nts							l		I	



THIS WORK ACTIVITY INVOLVES THE FOLLOWING HAZARDOUS WORK AND ENVIRONMENTAL IMPACTS										
⊠ Electrical equipment	⊠ Elevated levels	⊠ Slips, trips, and falls	☐ Hazardous substances	☐ Hot Work	☐ Air quality					
☐ Hazardous Manual Tasks	☐ Outdoor Work	☐ Isolated or remote Work	□ Noise and vibration	□ Vehicle movement	☐ Waste and waste disposal					
☐ Other (specify)										
THIS WORK ACTIVITY INVOLVES	THE FOLLOWING HIGH-RISK CO	NSTRUCTION WORK								
☐ Risk of a person falling more than 2 metres (<i>Note:</i> in some jurisdictions this is 3 metres)		☐ Work on a telecommunication tow	ver	☐ Demolition of load-bearing structure						
\square Likely to involve disturbing asbe	estos	☐ Temporary load-bearing support	for structural alterations or repairs	☐ Work in or near a confined space						
☐ Work in or near a shaft or trenc	h deeper than 1.5 m or a tunnel	☐ Use of explosives		\square Work on or near pressurised gas mains or piping						
☐ Work on or near chemical, fuel or refrigerant lines		☐ Work on or near energised electri	cal installations or services	☐ Work in an area that may have a contaminated or flammable atmosphere						
☐ Tilt-up or precast concrete elements		☐ Work on, in or adjacent to a road, traffic corridor in use by traffic other	* ' *	\square Work in an area with movement of powered mobile plant						
☐ Work in areas with artificial extremes of temperature		☐ Work in or near water or other liq	uid that involves a risk of drowning	☐ Diving work						

RISK MATRIX						RISK RESPONSE			
Likelihood/ Consequence	Catastrophic	Major	Moderate	Minor	Insignificant	Residual	Action required / risk response		
Almost Certain	Extreme (4)	Extreme (4)	High (3)	High (3)	Moderate (2)	rating			
Likely	Extreme (4)	High (3)	High (3)	Moderate (2)	Moderate (2)	Extreme (4)	Unacceptable— Immediate and urgent action plan is required. DO NOT PROCEED		
Possible	High (3)	High (3)	Moderate (2)	Moderate (2)	Low (1)	High (3)	Highly Cautious – Action plan required – Only proceed with approval of HSEQ Manager		
Unlikely	High (3)	Moderate (2)	Moderate (2)	Low (1)	Low (1)	Moderate (2)	Tolerable – Verify and maintain control measures prior to undertaking activity		
Rare	Moderate (2)	Moderate (2)	Low (1)	Low (1)	Low (1)	Low (1)	Low (1) Acceptable - Manage through routine procedures and processes		
HIERARCHY OF	HIERARCHY OF CONTROLS			Most effective	Eliminati	on Isolatiion Engineering Administrative PPE Least effective			



What are the tasks involved?	What are the hazards and risks?	Inherent	What are the control measures?	Residual Risk
List the work tasks in a logical order.	Identify the hazards and risks that may cause harm to workers or the public.	Risk Rating	Indicate what will be done to control the risk. What will be done to make the activity as safe as possible	Rating
Planning	Change to working environment or worksite	HIGH	 Inspect worksite to identify any new hazards/risks due to a change in a worksite – this could include temporary change Assess any new hazards and determine appropriate action to control the risks – using risk assessment form if required Ensure change conditions and required controls are added to relevant SWMS or communicated to workers 	MODERATE
	 Uninformed workers – unaware of hazards, dangers, and processes Unauthorised Access 	HIGH	 Workers have completed ServiceFM and any Site Induction Workers are aware of the safety requirements of the activities that are required to be carried out Safe Work instruction accessible for tasks required Required licences, clearances and permits have been verified Access to site is provided by keys/fobs if applicable Workers have: Been made aware of hazards and controls for tasks Have supplied any appropriate licences of certifications before commencing work 	LOW
Personal Protective Equipment (PPE)	 Injury, illness, or incident Infection 	нібн	 Appropriate PPE shall be always worn where required PPE must not be removed during task PPE should be assessed before each use to ensure it is in good working condition Make sure all workers are issued with and wear the recommended PPE as required for safety on the worksite (including site-specific) Workers are aware correct use, maintenance, and storage of PPE PPE shall be disposed of correctly or stored for re-use 	LOW
Interactions with other persons/public	 Aggressive behaviour Violence or physical injury Bullying and Harassment 	HIGH	 Ensure workers are identified by uniform/ID Always treat other persons with respect Ensure communication equipment is within reach Do not escalate any bullying situations Clear reporting methods for bullying are identified 	LOW



			Worker's aware of access to EAP	
	Disruption	MODERATE	 Schedule cleaning tasks at quieter times to avoid interrupting other persons Complete other tasks and return to area if occupied Always be polite and act with courtesy when completing tasks 	LOW
	Vulnerable people/children	НІБН	 Required clearances and checks are obtained prior to commencement Where possible, tasks are completed at times vulnerable people/children are not present Consultation with site to occur to determine specific requirements Reporting methods for incidents are known 	LOW
	 Client information/data Personal/client belongings Security breach 	HIGH	 Do not move or remove any paper, belongings, or data from client sites Be considerate to other persons and client belongings Do not share or disclose any client information, unless permitted Only service designated areas and avoid accessing other areas 	LOW
Slips, trips, and falls	 Cuts, abrasion, and breaks Strain and sprain injury Muscular/back injury Other persons/public Access and egress Uneven surfaces 	HIGH	 Erect warning signs to alert people of work involving trip hazards Isolate or restrict access to the work area to those involved in the work activity where possible Carry out basic housekeeping regularly keeping access ways and the work area clear of any potential trip hazards such as tools, materials, and debris Clean up and spills immediately Keep walkways clear of obstructions Allow sufficient time for workers to carry out work tasks and not rush Ensure workers are wearing suitable footwear DO NOT carry objects that are not manageable DO NOT carry heavy or awkward objects on stairs – make multiple trips Use handrails on stairs – avoid distractions Avoid uneven surfaces – and report hazard to site manager 	MODERATE
Storage/Cleaners/Handyman room	Chemicals and hazardous substances	HIGH	Store chemicals as per SDS, bunded (if required) and minimal quantities	LOW



	 Slips, trips, and falls Spills/Leaks Electric shock or incident Falling objects Manual Handling Theft/Security 		 SDS to be accessible for all chemicals Ensure access and walkways are clear of obstruction Where possible, store equipment off ground Have spill kit available Clean up any spills immediately Regularly check current test and tag and visually inspect power leads Avoid storing heavier objects up high Ensure shelving is suitable for storing of equipment Store objects most used at waist height Adhere to manual handling techniques when lifting objects Storage room or area should be labelled and lockable 	
Excessive or prolonged noise Is there a risk? ☐ Yes ☐ No	Hearing damage	HIGH	 Separate work tasks from the noise where possible Maintain equipment used in reasonable working condition Wear adequate hearing protection (earplugs etc.) Rotate work tasks and provide regular breaks 	LOW
Dust Is there a risk? ☐ Yes ☐ No	Respiratory issues or lung damage	HIGH	 Where possible, ensure work area is well ventilated Notify manager of any allergies if applicable Wear dust mask or half/full face respirator 	LOW
Lighting Is there a risk? ☐ Yes ☐ No	Falls resulting in injuryEye strainImpact injury	HIGH	 Check lighting of area prior to commencement of task Do not perform task if lighting is not adequate as this can result in injury Access additional lighting such as a lamp or spotlight Where applicable, schedule tasks during day 	LOW
Lifts, elevators, and travelators Is there a risk? Yes \(\subseteq No \)	FallsEntrapment	MODERATE	 Make sure lift has emergency button/phone Do not overload lifts – keep use to a minimum Keep electrical leads/cords away from entry doors of lift Always use handrails of travelators Do not overload travelators – use alternate routes 	LOW
Working outdoors and/or in extreme conditions Is there a risk?	FatigueHeat exhaustionDehydrationHyperthermia	HIGH	 Check weather conditions – avoid work in extreme conditions Avoid high risk work in poor or extreme conditions Reschedule works to work in more moderate conditions Hot conditions – Ensure: 	MODERATE



□ Yes □ No	• Sunburn		 Suitable protective clothing Sun brim on hard hats Safety glasses - UV rated Use 30+ sunscreen on exposed skin Adequate drinking water Access to shade on breaks Adequate breaks Cold conditions – Ensure: Schedule warm-up breaks Hold breaks inside Dress warmly in layers Stay dry (wet clothing chills the body rapidly) Get out of the cold as soon as start to feel symptoms 	
	 Struck by lightning Hit by falling trees or branches Injury from heavy rain/hail Falling on slippery ground 	EXTREME	 When in remote or exposed locations: Thunder within 10 seconds of lightning flash means storm 3km away Leave the site immediately or seek shelter Shelter in the bottom of a valley or hollow with feet together if unable to take cover or return to your vehicle Move away from nearby objects if you hear buzzing or your hair stands on end Use a raincoat only and not an umbrella; and Avoid open spaces – golf courses, parkland, paddocks, swimming pools, ponds, lakes, water courses, overhead electrical wires, isolated buildings or trees, tractors, open vehicles, and other grounds maintenance machinery 	MODERATE
Working at heights Is there a risk? ☐ Yes ☐ No	• Falls	нібн	 Avoid any work above 2m, use extendable poles for dusters/windows NEVER stand on chairs, tables of fixtures, window sills etc Refer to Working at Heights procedures if required to work above 2m 	LOW
Working around vehicles, plant, and equipment movement Is there a risk?	 Impact or crushing injury Falling objects Dust and fumes Slips Trips and Falls Property damage 	нібн	 Wear high-visibility vest or clothing if appropriate Be aware of access points for vehicles to enter, exit and move on site Adhere to speed limits if accessing a carpark in a vehicle Use footpaths or designated walkways – always remain visible 	MODERATE

SAFE WORK METHOD STATEMENT – General – Worksite Hazards



□ Yes □ No			 Adhere (or erect) warning signs, barricades or traffic control if required Check constantly for hazards and always monitor work position, ensure: Do not stand behind vehicles/plant when reversing Allow sufficient distance from the mobile plant during operation Alertness always. Listen for any reversing alarms/beepers & calls from Plant Operators Obey safety/warning signs Work positions should be in clear sight of vehicle/plant operators Workers must: Not approach mobile plant until the operator has agreed to their request to approach Maintain a safe distance from the mobile plant while in operation Be made familiar with the blind spots of the mobile plant 	
Working Alone, Isolated or Remote work Is there a risk? ☐ Yes ☐ No	Injury or illnessSecurity/Theft	HIGH	 Where possible working alone is to be avoided Working along should be authorised Ensure communication equipment is within reach and working Avoid lone working at night and for high-risk work Ensure another person knows your expected location and time of return Be aware of site first aid and emergency provisions Where possible and applicable, restrict access to work area if alone Only work in allocated areas 	MODERATE
Working near roads Is there a risk? ☐ Yes ☐ No	Injury to pedestriansStruck by vehicle	нібн	 Wear high-visibility vest or clothing if appropriate Complete tasks at times of lower traffic if able to Use safety signage to warn pedestrians and vehicles Apply traffic control provisions if required 	LOW
Snake, spider, and insect bites Is there a risk? ☐ Yes ☐ No	Skin irritationAllergic reactionIllness and injury	MODERATE	 Move away slowly if confronted by a snake Wear gloves and long sleeve clothing where risk is identified If bitten by a snake or funnel-web spider: Immobilise the affected area with a pressure bandage and/or splint. Immediately apply a bandage firmly starting just above the fingers or toes and moving upwards as far as can be reached up the limb 	LOW



			 Check fingers or toes for circulation Keep the person and the limb immobilised Use an ice pack/cold compress or hot fluids to manage pain Do not tourniquet wound Take to hospital immediately If bitten by a red-back spider, white-tailed spider, wasp, or bee: Use an ice pack or cold compress Do not use an immobilisation bandage unless the person has a known allergy to the venom 	
Loading and unloading vehicles	 Impact and crushing injury Hit by falling object Muscular strain or back injury Vehicle or property damage 	MODERATE	 Load vehicle, evenly and never overload Do not lift objects that are too heavy or awkward to move. Use a lifting aide of team lift Adhere to correct lifting and manual handling techniques Make sure load is secure 	LOW
Emergency	Injury of deathEnvironmental damage	EXTREME	 FOR POLICE, AMBULANCE OF FIRE CALL '000" Follow site emergency and evacuation procedures Check for dangers to self before helping others 	MODERATE



SITE SPECIFIC REQUIREMENTS – To be completed by Site Manager if site-specific hazards are identified									
		Inherent Risk Rating	What are the control measures? Indicate what will be done to control the risk. What will be done to make the activity as safe as possible	Residual Risk Rating					

MONITOR AND REVIEW

- All workers or persons involved in the task must have this SWMS communicated to them before work commences
- The Site Manager is responsible for ensuring compliance and to monitor works against the controls stated in this SWMS
- SWMS to be reviewed and amended if necessary, in consultation with relevant persons after any near miss or incident
- If additional site hazards identified, review this SWMS, and amend control measures to suit
- People, including workers, contractors, and subcontractors, affected by the revisions to this SWMS, are to be informed
- SWMS must be available on-site and made accessible for inspection or review



SITE MANAGER SIGN-OFF	SITE MANAGER SIGN-OFF										
Name	me Signatur			Date							
WORKER SIGN-OFF	WORKER SIGN-OFF										
By signing this record below, I acknowledge I have b	een provided the c	opportunity to contribute to	the identification of hazards associated with this activity, that wi	ll enable the activ	rity to be undertaken safely.						
Name of Worker Signature			Status (Employee/Subcontractor)	Date							